

AREA PLAN – Muswell Hill, Alexandra, Highgate & Fortis Green

Muswell Hill, Alexandra, Highgate and Fortis Green Area Plan – For Discussion at Area Committee on 11 APRIL 2013

Key Themes: Conservation & Sustainability

Aspiration (3 year vision)	Year Two Activity 2013/14	Service / Partner Action	Lead Service & Lead Officer Contact	Outcomes	Timescales	UPDATE APRIL 2013
1. Improving Childcare (access and affordability)	Map local authority and private provision vs. local need to evidence problem.	Each year, the Early Years service undertakes a Childcare Sufficiency Audit, which contains this level of data.	Ros Cooke – Early Years Service			
	Issue listed as future Area Forum / Committee agenda item: "Childcare provision in the local community – understanding levels of need and identifying issues."	This was an agenda item for the Area Forum and Area Committee on 24 th January 2013.	Ros Cooke – Early Years Service.	Discussion held at Area Forum 24 th Jan 13.		
2. Environmental Improvements	Investigate park and street tree / bush maintenance budgets in consultation with local Friend of Parks Groups.	Clarity required about this activity – what involvements do Friends of Parks groups want with street tree maintenance?				
	Investigate opportunities for	This will be considered as part of the currently ongoing Governance Review (of which Area	Stuart Young – Assistant Chief			

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and Enhanced Local Decision-making	Area Committee and residents to have larger say/control over Council budgets and feed this into Governance Review of Area Committees and report findings / recommendations.	Committee Chairs are part). The final recommendations and actions to come out of the Governance Review will be communicated via Area Forums.	Executive			
	Support and encourage community reporting of incidents by promoting the best ways to report issues.	The fastest way to report incidents is through Haringey Council's 'Report a Problem' webpage (http://www.haringey.gov.uk/report-it). It is much slower to report an incident via fixmystreet etc. Haringey Council is currently working on a "LoveHaringey" application (app) for use on smart phones by staff and consideration will be given to extending this to residents.	Caroline Humphrey – Business Support and Development Manager	Launch of 'LoveHaringey' app	2013/14	The LoveHaringey app is currently being developed and tested and will be trialled by a small group of residents prior to being launched in 2013/14.
	2. Environmental Improvements and Enhanced Local Decision-	Influence Neighbourhood Action Team work programme 2012/13 to: <ul style="list-style-type: none"> Strengthen information/ 	We will be work with residents to identify local priorities for Single Frontline services during 2012/13.	Michael McNicholas – Neighbourhood Action Team Manager West – Tony Chapman (020 8489 5587) Email: tony.chapman@harin	Introduction of "Love Haringey" to report instances of	Introduced July 2012

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making (cont.)	reporting / response process to ensure issues are dealt with and cases closed as appropriate <ul style="list-style-type: none"> • Ensure NAT commitment to prioritising clean-up and enforcement against litter, dumping and environmental eyesores 		gey.gov.uk	waste dumping to Veolia for collection. Dog fouling patrols and Operation Stop-It has been carried out. Arrangements with SNT to carry out further joint activities.	Target: One operation per month in Muswell Hill ward	Ongoing
	Tackle grot-spots (litter/fly tipping) e.g. Veryan Court and Kelland Close and Coldfall Estate, Broadway) – contact resident groups in area.	The Neighbourhood Action Teams (NATs) will work with residents to ensure that grot-spots are targeted. One of the work programme priorities for NATs is to build relationships with resident groups and schools during 2012/13.	Michael McNicholas – Neighbourhood Action Team Manager Please email: tony.chapman@harin.gey.gov.uk , Team Leader, West Neighbourhood Action Team, to inform him of any potential 'grot-spots' in your area.	Please see update	December 2012	A number of organisations have been contacted and awaiting feedback

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	Homes for Haringey (HfH) to work with local residents to identify potential sites for temporary or permanent community planting projects.	This requires Tenancy Management/Resident Involvement to work with residents to identify sites/apply for funding so success depends on residents' commitment and funding availability. Homes for Haringey (HfH) will undertake a piece of work in 2012/13 to assess viability.	Joe Boake – Resident Engagement Team Leader(HfH)			Residents have not responded to repeated contact effort. HFH to organise summer action day in 2013 in final effort to engage residents and explore support for establishing a Residents' Association.
	Oversee lighting replacement and pavement maintenance (e.g. Priory Park and Broadway)	Unable to commit to this due to unknown level of funding beyond 2012/13 and that funding has already been allocated to other locations.	Tony Kennedy – Sustainable Transport Manager			
3. Local Planning & Development and Strengthening Community Involvement	Explore appetite for a Neighbourhood Plan (Localism Act). Ensure commitment from Haringey Council's Planning service to support	Haringey Council's Planning Department will support local residents if there is a local appetite to form a Neighbourhood Forum / develop a Neighbourhood Plan. This issue was an agenda item at the 29 March 2012 Area Forum (item 1: III) 'Planning and the Localism Act (particularly Highgate and cross-boundary issues).' Improve communications between Highgate	Nick Powell – Head of Carbon Management and Sustainability Zoe Robertson, Engagement &			COMPLETED (Highgate Neighbour-hood Forum approved). Formal link established

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	Neighbourhood Forum activity (with provision of guidance).	Neighbourhood Forum and Council's Area Forum e.g. website links	Enablement Manager			between the Council's website and Highgate Neighbourhood Forums.
	Strengthen local planning consultation processes.	Haringey Council has set out in its Statement of Community Involvement (www.haringey.gov.uk/sci) its commitment to consultation processes.	Nick Powell – Head of Carbon Management and Sustainability			
4. Supporting Local Businesses and Employment	Opportunity for local response to Haringey Council's review of parking charges.	The post-implementation review of the parking charge increase will be presented to Cabinet early in the 2012/13 financial year. This desktop exercise will focus on data gathered during the review, any feedback received from the community during the past year will be considered, however due to time and resource constraints specific public feedback will not be invited.	Ann Cunningham – Head of Traffic Management	The public have been given an opportunity to give feedback via questionnaires, a presentation at the Area Forum, and the outcome of the consultation has been presented to members and Overview and Scrutiny Committee.	COMPLETED	COMPLETED
	Promote an understanding of local authority planning powers	Haringey Council's Planning Policies are set out in the current Unitary Development Plan and the Draft Local Development Framework. (www.haringey.gov.uk/local_development_framework).	Nick Powell – Head of Carbon Management and Sustainability			

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	in regard to ensuring mixed use business.					
	Encourage local businesses to take on apprenticeships and investigate use of local and national initiatives available.	This activity is already underway and is encouraged through Town Centre Business Group meetings. The Muswell Hill Traders Group (MHTG) represents the needs of independent businesses in the town centre. It has been set up with officer support from the council, though it is funded through business subscription and over the past two years has been successful in delivering a number of marketing initiatives to promote the town centre retail and leisure offer. For more information, contact the Chair, Marcelo Monaco, at marcelomonaco@hotmail.co.uk	Martin Tucker – Regeneration Manager, Employment & Skills			On 13 March a major event on apprenticeships was held in Haringey involving the Council, JCP, CHENEL, National Apprenticeships Service and employers and businesses. It was attended by approx. 200 residents
	Investigate costs and external funding / trader contribution for radio scheme.	It should be noted that despite concerted efforts to improve usage of the existing radio schemes, take-up remains low. Traffic Management will liaise with colleagues in Planning and Regeneration who lead on the installation for the existing the radio schemes, to investigate feasibility of further radio schemes.	Ann Cunningham – Head of Traffic Management	Noel Park Week of Action	December 17th to 23rd	
5. Youth Opportunities	Map current youth provision vs. need in local area to evidence scale of problem.	A mapping exercise has been completed that can be taken to the Area Forum and further refined to provide the information residents seek. 'Youth Provision' was an Agenda item for the Area Forum and Area Committee on 24th	Belinda Evans – Head of Youth, Community and Participation	Existing provider details have been updated and additional organisations added to the	ongoing	Muswell Hill Youth Centre is re-opening from Easter 2013, one open session a week.

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		January 2013.		mapping. Ongoing detached work to identify pockets of need within local communities.		Detached work in different areas on Tuesday afternoons using the detached van. Powerleague Friday football continues to attract 30 – 80 young people per session. Easter residential planning underway.
	Establish stronger local relationship with Exposure Magazine to engage local youth.	Haringey Council has a strong relationship with Exposure Magazine. If the Area Forum seeks to grow this relationship locally, This is an agenda item for the Area Forum and Area Committee on 24th January 2013. Exposure looking to hold an inter-generational event in the Spring to bring together older residents and young people.	Belinda Evans – Head of Youth, Community and Participation Lisa Redfern, Adult and Community Services	Through commissioning, production of a DVD and supplement, highlighting experiences of local young people in gangs and drugs. Communication strategy to ensure wide dissemination across schools	Spring 2012	Exposure magazine 'gangs supplement', based on the real life experiences of young people, was distributed widely to schools and other agencies in Haringey. Exposure's inter-generational

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				and communities		event is on 9 th April 2013.
	Investigate potential for an Annual Youth Area Forum or better engagement between young people and Forum (year two).	Work is underway to establish a West Network Youth Forum in 2012/13 and in year 2 the plan would be to look at how the adult and young people forums link together.	Belinda Evans – Head of Youth, Community and Participation	Devised session plans to clarify objectives for the youth forum, recruiting diverse group of young people; initial meeting first week of December	December / January 2013	The West Network Area Youth Forum has been set up; the group is learning about local political structures and governance
6. Developing Community Hubs	Investigate position of Haringey Council plan for community hubs and engage officer leads to feed into process.	There is scope to expand the community hub model being piloted in Hornsey. The Corporate Property Review, the Customer Contact Review and the forthcoming Library Service Review will influence and determine that decision. This decision will be reported back to the Area Forum.	Maria Stephanou – Principal Officer Library Service Delivery	Project outcomes will include: Increasing library footfall Greater use of space Customised local offer developed for each library	December 2012 for paper to CAB	
	(Hornsey Library is trialling a Libraries Community Hub offering a range of advice services – review of pilot to see if it can be delivered	More broadly, the library service is developing a broader offer within constraints of smaller library spaces. Currently all libraries have public computers and customers have access to the internet and on-line resources. 'As if' process mapping with library staff User survey undertaken Muswell Hill Children's Library (upstairs) needs to be		Feeds into Hubs project Feeds into Hubs project	Oct-Nov 2012 12 -18 Nov 2012	COMPLETED COMPLETED (User survey)
			Ben Hunt, Member			

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	across borough and influenced locally.	made accessible for physically impaired customers. Space behind Muswell Hill Library not deemed to be suitable for parking but there is a community aspiration to have this area for events and a market place.	Support Ben Hunt, Member Support			
7. Reducing Crime & Anti-Social Behaviour	Alignment of Area Committee and Safer Neighbourhood Team (SNT) priority setting.	A new Local Policing Model is being implemented and promoted by the Metropolitan Police Commissioner with additional police resources coming to Haringey. The borough is divided into four 'clusters' and priorities will be set at a ward and cluster level. Discussions with relevant police colleagues are underway and a presentation on the new policing arrangements is envisaged for the summer Area Committee. Actions for this area of the plan will, therefore, be agreed after this. If Muswell Hill Police Station is to close there is an aspiration to have a fully operational base for SNTs within the Muswell Hill shopping area, to include the front counter.	Claire Kowalska – Community Safety and Engagement Manager & Mark Hembury – Safer Neighbourhoods Claire Kowalska – Community Safety and Engagement Manager & Mark Hembury – Safer Neighbourhoods	Please see update	The timescales for the Local Policing Model (LPM) are now in 2013.	The new model starts on 1st April. A new Chief Inspector is in place. 3 cluster inspectors will be confirmed shortly. New Safer neighbourhood Boards are being designed for public consultation. No date yet disclosed
	SNT to put emphasis on property crime activity.	Property crime concerns and evidence base to be discussed at 'cluster' level with the relevant Inspector and Area Committee Chair (April – June 2012)	Claire Kowalska – Community Safety and Engagement Manager & Mark Hembury – Safer Neighbourhoods	Please see update	Daily	This should be an agenda item for the Summer Assembly
	Make use of enforcement	Haringey Council's entire network of CCTV cameras is used to detect crime during night-time hours. These	Ann Cunningham – Head of Traffic	Aim to extend Enforcement to		

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	cameras to tackle night-time economy crime. Investigate use of self-financing cameras.	<p>cameras are monitored at the Council's CCTV Control Room by our specialist provider. We also expect to gain access to additional TfL (Transport for London) cameras, which would be used at specific times subject to TfL agreement.</p> <p>Exploring options / need for additional cameras, including 'self financing' cameras can be undertaken with a view to 2013/14 but this will require appropriate resourcing.</p> <p>Support in community for continuing the pilot that was carried out over Christmas 2012 on Muswell Hill.</p>	Management	3.00am		
8. Improving Transport / Connectivity	Issue listed as future Area Forum / Committee Agenda Item: 'Local Bus Routes' with representation from Transport for London (TfL) in attendance.	<p>Agreed (Chair to determine date for item)</p> <p>The Council's Transport Forum takes place every three months and an item can be included at a future meeting on the topic of bus routes. The Council has been seeking improvements to east-west bus routes across the borough and into adjoining boroughs, over many years. We are seeking a review of bus services by TfL and welcome Chair's and residents' input to lobby TfL.</p>	Malcolm Smith – Team Leader, Transportation	Chair to determine date for item		No change
	Deliver a local Road Safety Campaign (pedestrians and cyclists focus).	The Smarter Travel Team will be happy to work with the Area Forum on a road safety campaign during 2012/13, following an analysis of the road safety issues in the area and specific locations of concern to residents.	Denise Adolphe, SFL Communications & Consultation Manager			The Personal Travel Planning project originally schedule to take place in Muswell Hill and Fortis

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		<p>Work with Hornsey Central Hospital on a work place and visitors travel plan. Encourage use of buses instead of cars, particularly now there is a new trial W7 'head' bus stop with level access in Muswell Hill.</p> <p>Requirement for a 20mph speed limit around Coldfall Primary School to tackle safety concerns for children and vulnerable residents (could link in with 20mph zone for Coppetts Wood School in Barnet).</p>	<p>Denise Adolphe, SFL Communications & Consultation Manager</p> <p>Tony Kennedy</p>			<p>Green in March/April 2013 has been put back to 2014/15 and will take place in Crouch End and Fortis Green. This is in part due to Cllr's at the Transport Forum expressing concerns at undertaking a behaviour change project encouraging cycling in Muswell Hill and the date change is due to winning European funding in order to undertake the project. However Smarter Travel staff are continuing to work within</p>

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						schools and children's centres in the area to support initiatives aimed at improving road safety, cycling, active travel and health and air quality and reducing CO2 emissions.
9. Increasing Access to Affordable Housing	Issue listed as future Area Forum / Committee Agenda Item: 'Access to Affordable Housing locally' with representation from the relevant Service.	The Council's Planning Policies on Affordable Housing are set out in the Unitary Development Plan and Draft Local Development Framework. Please visit: www.haringey.gov.uk/local_development_framework Both are on the Council's web site. The Planning Service is happy to present an item at Area Forum.	Nick Powell – Head of Carbon Management and Sustainability			
10. Appropriate	Named Neighbourhood Action Team officer to be main link for area into houses in multiple	The quickest way to report an issue with an HMO (home in multiple occupation), is to contact the HMO Team on 020 8489 5521 or by emailing: environmentalhealth.andhousinggroup@haringey.gov.uk . Residents can also report a problem through the Council's 'Report a Problem' web page. Visit www.haringey.gov.uk/index/contact/report-it	Steve Russell – Manager, Housing Improvement Team (Private Sector)	Enforcement activity in relation to HMO is targeted through HMO licensing and through		

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Management of Houses of Multiple Occupation (HMOs)	occupation (HMOs) team activity / reporting process.			receiving complaints and service requests. Enforcement action is taking when non compliance with licensing legislation is found and on High Risk HMO accommodation		
	Issue listed as future Area Forum / Committee Agenda Item: 'Update on any local HMO enforcement activity'.	<p>A report on HMO enforcement activity can be a future Area Forum item if requested, but there is no specific local programme of enforcement.</p> <p>HMO work plan is prioritised to ensure limited resource is used effectively. The team therefore prioritise reports against properties that meet the following criteria:</p> <ul style="list-style-type: none"> - 3+ storeys - 5 or more people - 2 or more households - Shared facilities 	Steve Russell – Manager, Housing Improvement Team (Private Sector)			